ACTIONS FROM THE MEETING HELD ON 3 DECEMBER 2013 Status and last updated 16.01.14 **Contact Officer** Action Description That the Communication and consultation ACTION 1 See agenda item 9. Daniel Whitmarsh Ext: Manager inform Members how many members 7414 of the public had contacted the Council to respond to the Survey. ACTION 2 See agenda item 9. The full report of the Residents Survey results Lee Banks Ext: 7161 to be added to the work plan for the next meeting. The full report to be shared with the **ACTION 3** Completed. Lee Banks Ext: 7161 Communications Strategy Working Group. The Complaints report with figures for 2013/14 **ACTION 4** This has been added to the workplan. Amy Wilton Ext: 7280 be added to the work plan for June 2014